CAcert, Inc.

President's Report for the Fiscal Year 2021-2022

Even though we are a technical organisation, I keep starting these reports talking about the state of the world.

This year, we are appearing to return to something resembling normal, with many areas pretending that COVID-19 is finished. However, some people have decided that, in general, wearing a mask is the "new normal." I just shake my head at the ones who think that wearing their mask around their chin is somehow useful.

Unfortunately, that means that many companies, which we saw embracing the idea of employees working remotely over the past couple of years, have swung back to their old habits, and the results are similarly disappointing.

CAcert has always been, and continues to be, a completely distributed, and completely volunteer-staffed organisation.

The changes that I described in last year's report have continued, with the new Community Background Check (CBC), the move to Switzerland, and other changes, continuing.

The final paperwork involving the move to Switzerland continued after the end of this Fiscal Year, since the wheels of legalities spin very slowly. This involved not just work with various governments but also the banking system.

Our Treasurer is continuing to work to rationalise CAcert's accounts and accounting, with more or less success. Most of CAcert's expense transactions use Euros, while the income is mixed among Euros, U.S. Dollars, Australian Dollars, Swiss Francs, and a mix of other currencies.

The Critical Team have been having more success this year with travel to our data centre to repair and improve our servers providing the certificate-related services for which that team is responsible.

Other activity has been taking place by the Infrastructure and Development teams.

Some examples include:

- work to improve the user experience in creating new certificates, actually making it possible again, now that browsers have removed the tools and capabilities that our software depended upon;
- work to improve how our certificates are created to follow current best practices;
- work to improve our systems to better allow browsers and other systems to validate our personal and other certificates after our root certificates have been properly installed;
- work to assist our Support technicians in their work.

During this year, we received a grant from RIPE NCC to experiment with adding OpenID Connect functionality to CAcert to provide another authentication and validation path for our users. That work continued past the end of our Fiscal Year, in June.

As mentioned last year, for CAcert, there are times, such as when we want to Assure other members, when our rules and practices have, in the past, forced us to come together in a common location. This year, members of the Policy Group discussed the use of and need for Remote Assurance of new members, and will continue that work into the 2022-2023 Fiscal Year.

The Board met each month and worked to improve their work flow and shorten their meetings.

As I have said before, the Board and I look forward to another interesting year in the life of CAcert, Inc., building on the experiences and accomplishments of the past year, and looking forward into the future.

Respectfully submitted, Brian McCullough President, CAcert, Inc. 2021-2022